



ACEL, LLC has contracted with TBC for automotive service support providing maintenance service products and programs to enhance the stores level of customer service and profitability.

PRODUCTS / SERVICES OFFERED

ACEL, LLC provides special pricing to TBC Franchisees on Soltec fluid exchange equipment, Soltec A/C equipment and chemicals.

BEST FEATURE

ACEL, LLC is available (7) days a week for technical support to TBC Retail and Franchise operations, new equipment orders are shipped M-F between 8am-5pm PST, chemicals and shipped M-F 8am-5pm EST.

HOURS OF OPERATION

ACEL, LLC is available 7 days a week to support all Retail operations (7am-7pm) EST.

MARKETS SERVED

ACEL provides technical support for Soltec fluid exchange & Soltec A/C equipment to all operations throughout North America.

WARRANTY AND LABOR CLAIMS

All machines carry a one year warranty on parts and servicing the machines through our technical support representatives is a simple process Call 1-888-801-2507 Option #2 Technical Support

DELIVERY OPTIONS

Chemicals are available through your TBC distribution center.

RETURNS PROCEDURE - Equipment

Any and all returns require a return goods authorization (RGA) from ACEL, LLC in advance of any returns. All returns (with the exception of defects) are subject to a 25% return fee on new machines as they can no longer be sold as new.

TECHNICAL HOTLINE

For Technical Support call 1-888-801-2507 Option #2 to speak with a technical support person.

CONTACT INFORMATION

For all other Support call 1-888-801-2507 Option #1 to speak with a representative.

Key Account Contact
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