



Valvoline, a division of Ashland Inc., is the oldest motor manufacturer in the world with over 140 years in business. We serve more than 100 countries worldwide and are a leading marketer, distributor and producer of quality branded automotive and industrial products and services. We pride ourselves in assisting our installers make more money by training, marketing, and growing their premium oil sales.

#### **PRODUCTS / SERVICES OFFERED**

- Motor Oils
- Transmission Fluids
- Coolant Fluids
- Gear Oil & Greases

#### **BEST FEATURE**

Valvoline has a proven track record of growing our installer's premium oil business which helps make their stores more profitable. Our teachings were adapted from our experience with our 250+ company owned retail stores known as Valvoline Instant Oil Change (VIOC).

#### **MARKETS SERVED**

We service stores in all 50 states plus Canada and Mexico.

#### **WARRANTY AND LABOR CLAIMS**

Valvoline stands behind all of our products & services. We also offer a 300,000 Mile Engine Guarantee for the consumer.

#### **DELIVERY OPTIONS**

Bulk deliveries are set up on a keep fill basis and monitored by Valvoline's third party distributor or direct market.

#### **HOW TO PLACE ORDERS**

- Orders may be called into Valvoline Customer Service at 855-535-8182
- Bulk oil is set up on a keep fill and delivered by our Valvoline distributor. Stores should check with distributor for scheduled delivery dates.
- Drums, pails & gallon containers are delivered by Valvoline distributor. Stores should check with distributor for scheduled delivery dates.

#### **RETURNS PROCEDURE**

All product returns need to be coordinated with Valvoline's customer service department. Product cannot be opened and must be in resalable condition.

#### **TECHNICAL HOTLINE**

Call 800-354-8957

Monday – Friday 7AM – 9PM EST

Saturday 7AM – 8PM EST

Sunday 8AM – 8PM EST

#### **CONTACT INFORMATION**

If you need any additional information

Corporate Contact –

- Greg Stephens, National Account Manager
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- Phone: 859-806-2650