



## **PRODUCTS / SERVICES OFFERED**

AutoZone is a leading Business to Business distributor of automotive replacement parts, products, and shop supplies in the United States. With over 3,500 commercial programs across 49 states and the District of Columbia, AutoZone can provide your business with quality brands you trust and the manufacturers you want. Repair Shops have access to AutoZone's "hot shot" delivery program including discounts on more than 700,000 SKUs in over 70 distinct categories. Commercial customers can purchase automotive hard parts, maintenance items, accessories and non-automotive products from [www.autozonepro.com](http://www.autozonepro.com) AutoZone does not derive revenue from automotive repair or installation. For more information, contact AutoZone Commercial Sales Center at 866-727-5317 or [sc53@autzone.com](mailto:sc53@autzone.com) .

## **BEST FEATURE**

- AutoZone has over 5,000 locations in (49) states
- All AutoZone locations are company-owned
- 7% purchase rebate on all electronic orders
- 48 hour Labor Claim Policy
- 72 hour core deferred
- FREE ENROLLMENT in the AutoZone Shop Referral Program. AutoZone has 2.2M online customers and 6M in-store customers a week – enroll in their Shop Referral Program in order to become a recommended installer.

## **HOURS OF OPERATION**

AutoZone is open (7) days a week with extended hours in many locations. Please contact your local AutoZone for their store and delivery hours.

## **MARKETS SERVED**

AutoZone has over 5,000 company-owned locations in (49) States, Puerto Rico, Mexico and Brazil.

## **PRICING**

As part of the TBC Retail Group, all Big O Tires locations receive competitive national pricing.

## **REBATES AND HOW THEY ARE PAID**

Net purchase rebate for all electronic orders = 7%. This rebate is paid quarterly to all Big O Tires owners.

## **WARRANTY AND LABOR CLAIMS**

AutoZone offers a (48) hour labor claim policy all products are 50% labor reimbursement at ALLDATA time. 100% labor reimbursement on rotating electrical claims and AC complete jobs for 1yr of purchase. 100% labor reimbursement for Brakes, Shocks and Fuel pumps for 90 days. After 90 days 50% reimbursement policy for up to 1 year is honored. Please contact your local AutoZone representative with questions.

## **DELIVERY OPTIONS**

AutoZone will provide deliveries to most Big O Tires locations based on the following delivery schedule:

- 0 - 3 miles = 30 minutes (or less) delivery time
- 3 - 5 miles = 45 minutes (or less) delivery time
- 5 - 7 miles = 60 minutes (or less) delivery time
- Beyond 7 miles = Scheduled delivery

**HOW TO PLACE ORDERS**

Go to [www.autozonepro.com](http://www.autozonepro.com) to place orders electronically. You may place phone orders with your local AutoZone store location. 7% quarterly purchase rebates only apply to electronic orders.

**RETURNS PROCEDURE**

Contact your local AutoZone store location to initiate a return.

**PAYMENT TERMS**

All Big O Tires locations can apply for credit terms. Company check or credit card payments are also accepted.

**TECHNICAL HOTLINE**

Contact your local AutoZone store location.

**CONTACT INFORMATION**

First Contact: Local AutoZone location or AutoZone Commercial Sales Center at 866-727-5317 or [sc53@autzone.com](mailto:sc53@autzone.com)

Second Contact: For all other needs, please contact our AutoZone Corporate contact Joe DiPasquale at [Joe.DiPasquale@autozone.com](mailto:Joe.DiPasquale@autozone.com) or (561) 568-8811.